



Whole House Annual Service (Tune-Up) Coverage

Simple Energy's annual service/tune-up coverage on our supplemental whole house plans includes a thorough inspection, cleaning, and maintenance of all system components. Parts and labor not covered by the service plans will be charged with a 10% discount.

Water Heater: Indirect, Electric, or Heat Pump

- Check temperature of water after the mixing valve.
- Flush to remove sediment from the bottom of the tank.
- Inspect sacrificial anode. If a replacement is needed, 10% off the cost of the part and labor.
- Inspect aquastat, pressure relief valve, expansion tank, mixing valve, dielectric unions, drain valve, and safeties. Replacement parts and related labor are 10% off.
- Check for leaks around pipes and connections.
- **Specific to indirect:** Inspect circulator for proper operation. If a replacement is needed, 10% off the cost of parts and labor.
- **Specific to electric and heat pump:** Test lower/upper heating elements and unit's thermostat.
- **Specific to heat pump:** Inspect and clean condensate line, condensate pump, and reuseable air filter.

Water Heater: Propane On-Demand (Tankless), or Oil/Propane Fired

- Check temperature of water after the mixing valve.
- Flush to remove sediment from the bottom of the tank.
- Inspect sacrificial anode. If a replacement is needed, 10% off the cost of the part and related labor.
- Inspect aquastat, relief valve, expansion tank, tank's mixing valve, dielectric unions, drain valve, and safeties. Replacement parts and related labor are 10% off.
- Check for leaks around pipes and connections.
- **Specific to on-demand (tankless):** Flush flat plate heat exchanger.
- **Specific to oil:**
 - Replace nozzle, stainer, filter, and electrodes
 - Clean, brush, and vacuum
 - Combustion test
- **Specific to propane:**
 - Inspect gas line
 - Check for proper gas pressure
 - Inspect ignition system
 - Inspect vent pipe
 - Perform pressure/system leak check

Heat Pump/Mini Split/Ductless Air Conditioning

- Clean the reusable air filters.
- Check all electrical connections, tighten as necessary.
- Verify heating and cooling temperature differential to confirm proper refrigerant levels and operation.
- Check and clean condensate line and drain to prevent clogs, water leaks, and mold.
- Check and clean outdoor condenser coil to ensure energy efficiency.
- Check and clean indoor coil evaporator and blower wheel to ensure energy efficiency.
- Clear debris around outdoor unit to allow for proper airflow.
- Change batteries in remote/thermostat.
- Run system diagnostics. If any issues are identified, the technician will identify the problem and recommend necessary repairs.

Ducted Air Conditioning

(Heating System Furnace or Air Handler with Outdoor Condensing Unit)

- Replace air filters.
- Check all electrical connections, tighten as necessary.
- Lubricate motor and all moving parts.
- Inspect belts for tightness and wear. Replace as necessary.
- Verify heating and cooling temperature differential to confirm proper refrigerant levels and operation.
- Check and clean condensate line, condensate pump, and drain to prevent clogs, water leaks, and mold.
- Check and clean outdoor condenser coil to ensure energy efficiency.
- Check and clean indoor coil evaporator to ensure energy efficiency.
- Clear debris around outdoor unit to allow for proper airflow.
- Change batteries in remote/thermostat.

Generator

- Inspect gas piping, connections, and verify proper gas pressure.
- Change oil and replace oil filter.
- Inspect and replace air cleaner.
- Inspect and replace spark plugs.
- Inspect and test battery.
- Inspect transfer switch.
- Inspect electrical connections at the generator.
- Check for proper voltage output.
- Manually test run the generator, no load.
- Operation test with simulated shutdown, under load.
- Inspect and clean enclosure/louvers.
- Check for rodent entry.